



## NOTICE OF MEETING

**Please note this meeting will be held at SFCA's new location. See address to the right of this note.**

### **Southwest Family Care Alliance (SFCA) Board**

Long Term Care District

Monday, February 15, 2010 from 3:30 p.m. – 7:00 p.m.

at

Southwest Family Care Alliance

28526 US Hwy 14

Lone Rock, WI 53556

(608) 647-4729

1. Roll Call Attendance
2. Approve Agenda and Posting
3. Approve Minutes of January 18, 2010 Board Meeting (Mail Out #1)
4. Citizen Comments
5. Executive Report to the Board
6. Receive SFCA Financials and Enrollment Report and an Update on Year-end 2009; Take Action on Same, if any
7. Approve Appointments to Grievance and Appeal Committee, Take Action on Same, if any
8. Receive Report on 2009 Grievances and Appeals Highlighting Quarter 4; Take Action on Same, if any (Mail Out #2)
9. Receive Report on 2009 Member Satisfaction Survey; Take Action on Same, if any (Mail Out #3)
10. Approve SFCA's Proposed Quality Work Plan; Take Action on Same, if any (Mail Out #4)
11. Break (A short break will occur at some point in the agenda at the Board's discretion)
12. Discuss Cost Analysis by Service Type; Take Action on Same, if any
13. Receive Plan to Mitigate Risks Associated with SFCA's Care Management Model; Take Action on Same, if any
14. Tour SFCA's New Office Space
15. Confirm Next Meeting Date/Location and Solicit Agenda Items
16. Adjourn



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Teri Buros, Chief Executive Officer

cc: Board Members/County Clerks Offices/Other Sites, per Counties' Requirements